

# Általános szerződési feltétel

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## Általános szerződési feltételek

### Webshop operator

<b>Name of the Service Provider:</b>	Nap-Mandala Kft
<b>E-mail address of the Service Provider:</b>	<a href="mailto:schrammelivett@gmail.com">schrammelivett@gmail.com</a>
<b>Phone number of the Service Provider:</b>	+36309605706
<b>Address of the Service Provider:</b>	11. Kinizsi utca, 1046 Budapest
<b>Competent court or court of registration:</b>	Metropolitan Court of Registration
<b>Company registration number:</b>	01-09-699144
<b>Tax number:</b>	12699494-1-41
<b>Bank account number:</b>	116000060000000078563577
<b>International Code:</b>	HU08116000060000000078563577
<b>Swift code:</b>	GIBAHUHB
<b>Conciliation Body:</b>	Arbitration Board of Budapest
<b>Head office of the Conciliation Body:</b>	1016 Budapest, Krisztina krt. 99. III. em. 310.
<b>Contact of the Conciliation Body:</b>	bekelteto.testulet@bkik.hu

### Vásárlási feltételek

### Terms of purchase

Browsing in the web store

No prior registration is required to browse the web store or view the products.

You can browse the products in the web store in several ways:

- o if you know the name of the product, you can search for it directly by typing it in the SEARCH box,
- o In the web store, the products can be browsed in several categories

You can sort the scanned products by name (ABC) or price. The operation of our webshop in accordance with the regulations of the Act CVIII of 2001 on E-commerce and Certain Issues Regarding Information Society is presented below.

### Registration in the webshop

You can initiate the registration by clicking on the "Register" button in the header. During the registration, you must provide your name, (delivery) address, telephone number and e-mail address. The data is required to complete the order. You can register in Hungarian, you can also find information about the products in Hungarian in the webshop. The information provided during the registration can be modified and deleted before the order is sent, it is not possible afterwards. If you still want to make changes or misspellings happened, please contact the web store operator.

After sending the registration, a message will be sent to your email address including your access to the web store. "Nap-Mandala Kft" uses the above information in accordance with its privacy statement.

### Distance Contract

The subject of the contract includes all the goods in the webstore found on <https://www.pszichologusonline.eu>. You can get to know the properties of the goods on the specific page belonging to the goods. The data of the products in the webstore are valid at the time of ordering. In case of another order for the same product, but at a later date, the data may change. The offers in the webstore are valid at that time.

By filling in and sending the order form and by confirming it by e-mail "Nap-Mandala Kft", the 17/1999. (II.5.) on the basis of the Government Decree 17/1999. (II.5.) a contract is concluded between the parties in absentia, namely, between "Nap-Mandala Kft" (11. Kinizsi utca, 1046 Budapest, Phon number +36309605706, E-mail address: [schrammelivett@gmail.com](mailto:schrammelivett@gmail.com), Company registration number: 01-09-699144, Tax number: 12699494-1-41.) as a Service Provider and the Customer as a Buyer, under the following conditions:

If the fulfillment of the order is impeded for any reason, the Service Provider is obliged to contact the Customer immediately by e-mail or

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on the phone in order to agree on the things to be done, in this case the distance contract will not be concluded between the Parties.

The Buyer is obliged to accept the products indicated on the Order Form sent by him and delivered to the address provided by the Service Provider, to pay the purchase price indicated on the confirmation sent by the Service Provider, which also includes the packaging and delivery costs of the products, to the Service Provider in the way chosen by him.

Issues not regulated here are governed by the rules of the Civil Code and Government Decree 17/1999 (II.5.) on contracts concluded in absentia.

The language of the contracts concluded with the help of the use of the webstore is Hungarian, the contracts concluded in this way do not qualify as a written contract, and they are not filed by "Nap-Mandala Kft".

## Purchase and Order

**You can add the product which you are looking for and want to buy if you click on the "Add to my shopping basket" button, which can be found next to the product on the list page of each product and on the detailed product data sheet.**

You can delete the products placed in the basket or change the quantity of the ordered product. You can expand the contents of the shopping basket if you want to buy additional products, or you can complete and place your order by clicking on the "Checkout" button in the header, and then clicking on the "Order" button on the order summary page.

On the page „orders total”, it is possible to see and modify the information related to the order, and to send the Service Provider other text messages related to the order.

The prices shown in the webstore are net prices. We also display the gross prices on the product data sheets and on the orders total page so that you can also see the total cost of the purchase.

You can choose the following methods when ordering:

### Delivery methods:

- individual delivery

in e-mail: HUF 0

You can select the delivery and payment method during the order on the orders total page, the delivery fee of the ordered product is also indicated here.

### Payment can be made:

- by bank transfer

If you choose cash-free payment methods, we will start posting the products only after the payment transaction has been completed.

After the submitted order, our system first sends an automatic message about the sending of the order, and then we also send the official confirmation of the order fulfillment to our customers by e-mail.

## Complaint

If there is a quality- or quantity-related problem with the purchased product, the supplier will return the affected product, provided that the complaint was made during the delivery. If the complaint seems to be justified, the delivery fee of the new product shall be borne by Nap-Mandala Kft.

### Place of handling complaints (under the provisions of the Act CLV of 1997.):

o on the phone: +36309605706

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- o personally under the following address: 11. Kinizsi utca, 1046 Budapest
- o by sending a letter to the following address: 11. Kinizsi utca, 1046 Budapest
- o or in e-mail: [schrammelivett@gmail.com](mailto:schrammelivett@gmail.com)

## Withdrawal

Consumer rights are regulated in the Government Decree 17/1999. (II. 5.), in summary:

The consumer has the right of withdrawal. The right of withdrawal can be exercised

- o after taking receipt of the product,
- o or in the case of a servicee, after concluding the contract

In the case of a written withdrawal, it is sufficient to send the statement of withdrawal to the service provider within 14 working days. The buyer can withdraw from the purchase without financial consequences if he is able to return the product in its original condition. If damage has occurred in the product, the Buyer is obliged to reimburse the Service Provider. "Nap-Mandala Kft" is obliged to return the price of the goods together with the costs related to the order within 30 days, while the buyer is obliged to bear the cost of returning the product.

The withdrawal can take place:

- o on the phone: +36309605706
- o personally, under the following address: 11. Kinizsi utca, 1046 Budapest.
- o by sending a letter to the following address: 11. Kinizsi utca, 1046 Budapest
- o or in e-mail: [schrammelivett@gmail.com](mailto:schrammelivett@gmail.com)

Enjoy shopping in our webshop!

Downloadable version of purchase terms:

[Terms of purchase](#)